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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
SAN FRANCISCO DIVISION

DIANNA JOU and JAYNRY YOUNG,  
individually and on behalf of other similarly  
situated individuals,

Plaintiffs,

v.

KIMBERLY-CLARK CORPORATION;  
KIMBERLY-CLARK WORLDWIDE, INC.;  
KIMBERLY-CLARK GLOBAL SALES,  
LLC; and DOES 1-5.

Defendants.

Case No. C13-cv-03075 JSC

NOTICE OF MOTION AND BRIEF  
STATEMENT OF RELIEF REQUESTED;  
DEFENDANTS' MOTION TO DISMISS  
PLAINTIFFS' COMPLAINT OR, IN THE  
ALTERNATIVE, MOTION TO STRIKE

Date: October 31, 2013

Time: 9:00 a.m.

Judge: Magistrate Judge Jacqueline Scott  
Corley

Complaint Filed: July 3, 2013

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**NOTICE OF MOTION AND BRIEF STATEMENT OF RELIEF REQUESTED  
TO PLAINTIFFS AND THEIR COUNSEL OF RECORD:**

**PLEASE TAKE NOTICE** that on October 31, 2013 at 9:00 a.m., or as soon thereafter as counsel may be heard, in the United States District Court, Northern District of California, San Francisco Courthouse, Courtroom F - 15th Floor, located at 450 Golden Gate Avenue, San Francisco, CA 94102, before the Honorable Jacqueline Scott Corley, Defendants Kimberly-Clark Corporation, Kimberly-Clark Worldwide, Inc., and Kimberly-Clark Global Sales, LLC (“Defendants”) will, and hereby do, respectfully move to dismiss the following causes of action contained in Plaintiffs’ Dianna Jou and Jaynry Young Complaint: (1) California’s Consumers Legal Remedies Act (“CLRA”), Cal. Civ. Code §§ 1750-1785 (“Count I”); (2) California’s False Advertising Law (“FAL”), Cal. Bus. & Prof. Code § 17500 *et seq.* (“Count II”); (3) California’s Environmental Marketing Claims Act (“EMCA”), Cal. Bus. & Prof. Code §§ 17580-17581 (“Count III”); (4) California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code §§ 17200-17210 (“Count IV”); and (5) Wisconsin’s Deceptive Trade Practices Act (“WDTA”), Wis. Stat. § 100.18 (“Count V”).

Dismissal of the Complaint in its entirety is warranted on the following grounds: (i) pursuant to Fed. R. Civ. P. 9(b) for failure to plead claims grounded in fraud with sufficient particularity, (ii) pursuant to Fed. R. Civ. P. 12(b)(6) for failure to state a claim upon which relief can be granted, and (iii) pursuant to Fed. R. Civ. P. 12(b)(1) for lack of subject matter jurisdiction. In the alternative, and pursuant to Fed. R. Civ. P. 12(f) and 23(d)(1)(D), Defendants will ask the Court to dismiss and/or strike Plaintiffs’ proposed nationwide class because the claims of the putative class representatives are governed by California (not Wisconsin) law and each class member’s consumer protection claim should be governed by the consumer protection laws of the jurisdiction in which they purchased the products at issue in this case. This Motion is based on the accompanying memorandum of points and authorities in support, Defendants’ Request for Judicial Notice, the Declaration of Timothy T. Scott and accompanying exhibits, the entire record in this matter, and on such evidence as may be presented at the hearing of this Motion.



1 DATED: September 17, 2013

KING & SPALDING LLP

2  
3 By: /s/ Timothy T. Scott

4 TIMOTHY T. SCOTT

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7 KIMBERLY-CLARK CORPORATION;

8 KIMBERLY-CLARK WORLDWIDE, INC.;

9 KIMBERLY-CLARK GLOBAL SALES, LLC

1 **MEMORANDUM OF POINTS AND AUTHORITIES**

2 **I. INTRODUCTION**

3 This putative class action is premised on an implausible interpretation of the packaging of  
 4 two baby products offered for sale under the Huggies® brand of Defendant Kimberly-Clark  
 5 Global Sales, LLC (“Kimberly-Clark”).<sup>1</sup> Plaintiffs allege that the packaging for Huggies® Pure  
 6 & Natural Diapers and Huggies® Natural Care Baby Wipes (“the Products”) somehow led them  
 7 to believe that these *disposable* diapers and baby wipes were made *entirely* of natural  
 8 components, despite the fact that the Products themselves and their labels show the contrary. In  
 9 the case of the baby wipes, the label discloses each of the natural and artificial ingredients and, in  
 10 the case of the diapers, the label discloses the precise components of the diapers derived from  
 11 natural materials. No reasonable consumer who actually picked up these Products and read the  
 12 text on the packages could have adopted Plaintiffs’ implausible interpretation. For this reason  
 13 alone, Plaintiffs’ allegations fail as a matter of law and should be dismissed in their entirety.

14 Compounding matters, Plaintiffs seek to represent a nationwide class asserting claims  
 15 under the Wisconsin Deceptive Trade Practices Act, even though both named Plaintiffs are  
 16 California residents and both say they purchased the Products in California. Under well-  
 17 established law, Plaintiffs cannot extend Wisconsin consumer protection laws to themselves,  
 18 much less everyone else who bought the Products outside of Wisconsin. Indeed, Plaintiffs lack  
 19 standing to assert claims on behalf of anyone outside of California. Thus, at the very minimum,  
 20 the Wisconsin claims should be dismissed.

21 Finally, Plaintiffs’ bid to represent a nationwide class governed by Wisconsin law is  
 22 invalid on the face of the Complaint because, as the Ninth Circuit recently held, “each class  
 23 member’s consumer protection claim should be governed by the consumer protection laws of the  
 24 jurisdiction in which the [purchase] took place” and “variances in state law overwhelm common  
 25

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26 <sup>1</sup> Although Plaintiffs have also named Kimberly-Clark Corporation and Kimberly-Clark  
 27 Worldwide, Inc. as co-defendants, those entities are neither necessary nor proper parties to this  
 28 Motion, however, is filed on behalf of all Kimberly-Clark entities named in the Complaint. If  
 necessary, counsel will move to dismiss the wrongly served parties at a later date.

issues and preclude predominance for a single nationwide class.” *Mazza v. Honda Am. Honda Motor Co.*, 666 F.3d 581, 594, 596 (9th Cir. 2012). Accordingly, Plaintiffs’ putative nationwide class should be dismissed and/or stricken from the Complaint.

## II. FACTUAL BACKGROUND

### A. The Named Plaintiffs’ Allegations

All of the crucial events comprising Plaintiffs’ claims—including the alleged reliance, purchase, and harm—occurred in the State of California. Plaintiff Jou alleges that she purchased Huggies® Pure & Natural Diapers and Huggies® Natural Care Baby Wipes in Alameda County, California “for a couple months after her son was born in October 2011.” Compl. ¶ 10. Plaintiff Young alleges she purchased Huggies® Pure & Natural Diapers in San Mateo County, California “in or around September 2011 after her daughter was born.” *Id.* ¶ 12. Without ever alleging that they read the product packaging (much less identifying what portion of such packaging they read), both Plaintiffs allege that they relied on supposed representations that the Products “would provide natural, relatively safe, environmentally sound, and (in the case of the diapers) organic alternatives to traditional diaper and wipe offerings.” *Id.* ¶¶ 11, 13. They further allege that they would not have purchased the respective Products if they had known “the truth” about their characteristics. *Id.* The Complaint contains no other details regarding the named Plaintiffs or their purchases.

### B. The Five Causes of Action and Prayer for Relief

Although Plaintiffs have no apparent connection with Wisconsin, they nonetheless seek to represent a nationwide class asserting claims under the Wisconsin Deceptive Trade Practices Act (“WDTA”), Wis. Stat. § 100.18. *See* Compl. ¶¶ 91-96. Presumably in the alternative, they also purport to represent a “California Subclass” for alleged violations of California law.<sup>2</sup>

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<sup>2</sup> *See* Compl. ¶¶ 59-69 (California’s Consumers Legal Remedies Act (“CLRA”), Cal. Civ. Code §§ 1750-1785 (“Count I”)); Compl. ¶¶ 70-73 (California’s False Advertising Law (“FAL”), Cal. Bus. & Prof. Code § 17500 *et seq.* (“Count II”)); Compl. ¶¶ 74-78 (California’s Environmental Marketing Claims Act (“EMCA”), Cal. Bus. & Prof. Code §§ 17580-17581 (“Count III”)); Compl. ¶¶ 79-90 (California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code §§ 17200-17210 (“Count IV”)).

1 With respect to the diapers, Plaintiffs allege that Kimberly-Clark marketed the product  
 2 “as *entirely* pure and natural.” *Id.* ¶ 29 (emphasis added). Plaintiffs, however, provide no  
 3 support for this allegation: in fact, the product packaging nowhere states that the diaper is cloth-  
 4 based or made completely of organic materials. Plaintiffs also allege that the green coloring and  
 5 leaf designs on the packaging provide misleading representations of environmental benefits. *See*  
 6 *id.* ¶¶ 23, 43. But, as Plaintiffs acknowledge, the diapers contain “organic cotton on the outside  
 7 of the diaper” and “a liner that includes some materials that are potentially less harmful to the  
 8 environment than materials used in traditional diapers.” *Id.* ¶¶ 27, 29.

9 Indeed, in prominent portions of the product packaging that Plaintiffs fail to include in  
 10 their Complaint, the following disclosures are made:

- 11 • “Soft Outer Cover With Organic Cotton,”
- 12 • “Liner Includes Renewable Materials,”
- 13 • “Aloe & Vitamin E,”
- 14 • “Hypoallergenic,”
- 15 • “Fragrance Free,” and
- 16 • “Less Inks.”

17 *See* Defs.’ Req. for Judicial Notice, Ex. A (attaching page proofs of product labeling for  
 18 Huggies® Pure & Natural Diapers). In other words, the product packaging specifically indicates  
 19 which components of the diapers distinguish them from conventional diapers and otherwise  
 20 clearly communicates to consumers what it is about the diapers that supports calling them “Pure  
 21 and Natural.”

22 As for the baby wipes, Plaintiffs allege that the words “Natural Care” in the product  
 23 packaging somehow convey a clear and precise message: that the product is constructed  
 24 ***exclusively*** from “natural” ingredients. *See* Compl. ¶ 36. Plaintiffs do not, however, explain  
 25 how words as amorphous and vague as “Natural Care” could possibly impart such a specific  
 26 meaning. Plaintiffs further allege that, because the baby wipes contain at least two substances  
 27 that are not natural (sodium methylparaben and methylisothiazolinone), the “Natural Care”  
 28 statement is false and misleading. *See id.* ¶¶ 34, 36. Notably, both of the substances identified

by Plaintiffs as non-natural are clearly disclosed in the ingredient list contained on the product packaging. *See* Defs.’ Req. for Judicial Notice, Ex. B (attaching page proofs of product labeling for Huggies® Natural Care Baby Wipes). Although Plaintiffs allege that these ingredients are “hazardous,” they make no allegations that any user of Huggies® Natural Care Baby Wipes has ever been harmed in any way by these ingredients or that the quantities found in the baby wipes are sufficient to be of even hypothetical concern to a reasonable consumer. As with the diapers, Plaintiffs complain that the product packaging for the baby wipes includes “green coloring and leaves,” which they claim is somehow deceptive. Compl. ¶ 33. But Plaintiffs do not allege that the baby wipes are devoid of such natural ingredients—nor could they, as a simple perusal of the ingredient list reveals that the baby wipes contain “water” and “aloe barbadensis leaf extract,” among other natural substances.

In short, Plaintiffs have not alleged that the packaging of either of the Products contains any false statement. Because they claim that the product packaging is somehow *misleading*, however, Plaintiffs say they are entitled to a vast array of remedies, including compensatory and punitive damages, restitution, disgorgement, costs, attorneys’ fees, and injunctive relief.

### III. ARGUMENT

#### A. All of Plaintiffs’ Claims Are Fraud-based, and They Have Not Pleaded Any of Them with the Requisite Particularity to Satisfy Rule 9(b).

The gravamen of Plaintiffs’ Complaint is that “Defendant’s false, deceptive, and misleading marketing caused consumers to purchase Defendant’s Products believing they were natural, environmentally sound, and relatively safe when, in fact, they were not.” Compl. ¶ 95. Plaintiffs allege that their claims are premised upon “fraudulent” conduct. *See, e.g., id.* ¶¶ 51, 80, 82-83, 85. Where claims sound in fraud, a complaint must “state with particularity the circumstances constituting the fraud or mistake.” Fed. R. Civ. P. 9(b). “Rule 9(b)’s heightened pleading standards apply equally to claims for violation of the UCL, FAL, or CLRA that are grounded in fraud.” *In re Sony Gaming Networks & Customer Data Sec. Breach Litig.*, 903 F. Supp. 2d 942, 967 (S.D. Cal. 2012) (citing *Vess v. Ciba-Geigy Corp. USA*, 317 F.3d 1097, 1103-06 (9th Cir. 2003); *Kearns v. Ford Motor Co.*, 567 F.3d 1120, 1125 (9th Cir. 2009)). Plaintiffs’

1 EMCA claim is also subject to Rule 9(b) because it is based on the same “unified course of  
2 fraudulent conduct” underlying all of Plaintiffs’ claims. *Vess*, 317 F.3d at 1103. To satisfy Rule  
3 9(b), Plaintiffs must identify the “who, what, when, where, and how” of the alleged misconduct.  
4 *See Kearns*, 567 F.3d at 1124. Plaintiffs have come nowhere close to satisfying this standard.

5       Rather than offering the required facts detailing their own purchasing decisions, Plaintiffs  
6 rely almost exclusively on conclusory assertions regarding what a generic “reasonable  
7 consumer” would expect and rely upon. *See, e.g., id.* ¶¶ 28, 30, 36, 46, 83. These blanket  
8 assertions are the very antithesis of the particularity required by Rule 9(b).

9       Indeed, neither of the named Plaintiffs provides any details about *what* representations  
10 were made to them or *how* they relied upon those representations in purchasing the Products. In  
11 fact, neither named Plaintiff alleges they even read the product packaging. This deficiency alone  
12 is sufficient grounds to warrant dismissal of their false advertising claims. *See Pardini v.*  
13 *Unilever United States, Inc.*, No. 13-1675 SC, 2013 WL 3456872, at \*8 (N.D. Cal. July 9, 2013)  
14 (“Plaintiff has not pled that she ever looked at the nutrition panel. As such, it is implausible that  
15 she was deceived by its lack of disclosures.”).

16       Furthermore, if they did read the product packaging, they do not indicate which portions  
17 of the packaging they read, nor do they identify which of these representations they considered  
18 material in making their purchasing decisions. It is even unclear *which* product packaging the  
19 named Plaintiffs were exposed to. Though the Complaint contains images of product packaging,  
20 Plaintiffs nowhere allege that the labels attached were the ones they saw when they purchased  
21 the Products. *See Compl.* ¶¶ 23, 33.

22       There is also a complete mismatch between the general allegations of the Complaint and  
23 the cursory allegations of the named Plaintiffs. For instance, the Plaintiffs allege that they paid  
24 an “excessive premium price” for the Products, though they do not provide any details about  
25 what they actually paid. Instead, they quote prices listed on Wal-Mart’s website (*id.* ¶ 39), even  
26 though both named Plaintiffs allegedly bought the Products at Target stores (*id.* ¶¶ 10, 12).  
27 Plaintiffs complain, in part, about substances allegedly contained in Huggies® Natural Care  
28 Baby Wipes “until around June 2010.” *Id.* ¶ 35. Yet neither named Plaintiff alleges they

1 purchased either product until the fall of 2011. *See id.* ¶¶ 10, 12. Furthermore, the Complaint  
 2 alleges that Kimberly-Clark’s “marketing, advertising, packaging, and labeling of Products is  
 3 likely to deceive reasonable consumers.” *Id.* ¶ 83. However, neither named Plaintiff indicates  
 4 whether they relied upon advertising or other representations not contained in the packaging  
 5 when they purchased the Products. In fact, the Complaint provides no information about any  
 6 marketing or advertising campaigns undertaken by Kimberly-Clark, let alone how  
 7 representations made during such campaigns were materially false, deceptive, or misleading.

8 Moreover, neither named Plaintiff identifies *how* they were deceived by the Products nor  
 9 *how* they relied upon the Products’ representations in making their purchases. To state a claim  
 10 under the UCL, FAL, and CLRA, “the plaintiff must show that a reasonable consumer would be  
 11 deceived by the packaging *and* that plaintiff *actually relied* on the packaging and was deceived.”  
 12 *Samet v. Procter & Gamble Co.*, No. 5:12-CV-01891 PSG, 2013 WL 3124647, at \*8 (N.D. Cal.  
 13 June 18, 2013) (emphasis added). In *Samet*, even though the court declined to hold as a matter  
 14 of law that “0g Trans Fat” would not mislead a reasonable consumer, the court nevertheless  
 15 dismissed the plaintiffs’ California consumer protection claims because “Plaintiffs ha[d] not  
 16 alleged in the detail required by Rule 9(b) *how Plaintiffs were actually misled.*” *Id.* (emphasis  
 17 added). Similarly, Plaintiffs here say nothing about how *they* were “actually misled.” Nor do  
 18 they provide any detail about how they learned the “truth” about the Kimberly-Clark products or  
 19 what products they switched to after they stopped buying the Kimberly-Clark products. And, of  
 20 course, they do not identify the products they would have purchased (or the prices they would  
 21 have paid) had they always known the “truth” about the Kimberly-Clark products.

22 In sum, although the Complaint contains unsupported allegations about what a  
 23 “reasonable consumer” would think and do, it sets forth practically no details concerning how  
 24 the named Plaintiffs acted, what they saw, or how they were actually misled. Such threadbare  
 25 allegations do not pass muster under Rule 9(b).

#### 26 **B. Plaintiffs’ Claims Are Facially Implausible Under Rule 12(b)(6).**

27 Even if the Complaint were sufficient under Rule 9(b), which it is not, it still fails to  
 28 create “a reasonable inference that the defendant is liable for the misconduct alleged.” *Ashcroft*



1 *v. Iqbal*, 556 U.S. 662, 678 (2009). To survive a motion to dismiss, the “[f]actual allegations  
 2 must be enough to raise a right to relief above the speculative level.” *Bell Atlantic Corp. v.*  
 3 *Twombly*, 550 U.S. 544, 555 (2007). Stated differently, the Complaint must plead “enough facts  
 4 to state a claim for relief that is plausible on its face.” *Id.* at 570. “Threadbare recitals of the  
 5 elements of a cause of action, supported by mere conclusory statements, do not suffice.” *Iqbal*,  
 6 662 U.S. at 679.

7 Turning to the claims themselves, California’s Consumer Legal Remedies Act prohibits  
 8 “unfair methods of competition and unfair or deceptive acts or practices.” Cal. Civ. Code §  
 9 1770. California’s False Advertising Law prohibits any “unfair, deceptive, untrue, or misleading  
 10 advertising.” Cal. Bus. & Prof. Code § 17500. California’s Environmental Marketing Claims  
 11 Act prohibits “any untruthful, deceptive, or misleading environmental marketing claim.” *Id.* §  
 12 17580.5. An “environmental marketing claim” is defined as “any claim contained in the ‘Guides  
 13 for the Use of Environmental Marketing Claims’ published by the Federal Trade Commission.”<sup>3</sup>  
 14 *Id.* California’s Unfair Competition Law prohibits any “unlawful, unfair or fraudulent business  
 15 act or practice.” *Id.* § 17200. “An act or practice is unfair under the UCL if the consumer injury  
 16 is substantial, is not outweighed by any countervailing benefits to consumers or to competition,  
 17 and is not an injury the consumers themselves could reasonably have avoided.” *Smith v. Ford*  
 18 *Motor Co.*, 462 Fed. App’x 660, 665 (9th Cir. 2011) (quotation marks omitted). Finally,  
 19 Wisconsin’s Deceptive Trade Practices Act prohibits advertisements or representations that are  
 20 “untrue, deceptive or misleading.” Wis. Stat. § 100.18.

21 Although the issue of whether a product’s packaging is deceptive sometimes presents a  
 22 question of fact, this Court has held that “where a court can conclude *as a matter of law* that  
 23 members of the public are not likely to be deceived by the product packaging, dismissal is  
 24 appropriate.” *Werbel v. Pepsico, Inc.*, No. C 09-04456 SBA, 2010 U.S. Dist. LEXIS 76289, at  
 25

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26 <sup>3</sup> The “Guides for the Use of Environmental Marketing Claims”—commonly known as the  
 27 “Green Guides”—are the FTC’s administrative, non-binding interpretation of Section 5 of the  
 28 Federal Trade Commission Act, 15 U.S.C. § 45(a)(1) (1988), as applied to environmental  
 marketing. Generally speaking, they are designed to help businesses understand how to market  
 products as environmentally beneficial without misleading consumers.



\*8-9 (N.D. Cal. July 1, 2010) (emphasis added). In false advertising cases like the one presented here, “the Court can properly make this determination and resolve such claims based on its review of the product packaging” because “‘the primary evidence in a false advertising case is the advertising itself.’” *Hairston v. South Beach Bev. Co.*, No. CV 12-1429-JFW, 2012 U.S. Dist. LEXIS 74279, at \*11 (C.D. Cal. May 18, 2012) (quoting *Brockey v. Moore*, 107 Cal. App. 4th 86, 100 (2003)). Moreover, such claims are assessed under an objective standard: namely, that of a *reasonable* consumer. *See Freeman v. Time, Inc.*, 68 F.3d 285, 289 (9th Cir. 1995) (“[T]he false or misleading advertising and unfair business practices claim must be evaluated from the vantage of a reasonable consumer.” (citation omitted)); *Lavie v. Procter & Gamble Co.*, 105 Cal. App. 4th 496, 506-07 (Cal. Ct. App. 2003) (“[U]nless the advertisement targets a particular disadvantaged or vulnerable group, it is judged by the effect it would have on a reasonable consumer.”). Under this standard, Plaintiffs “must show that members of the public are likely to be deceived.” *Freeman*, 68 F.3d at 289. California courts have observed that the phrase “[l]ikely to deceive” implies more than a mere possibility that the advertisement might conceivably be misunderstood by some few consumers viewing it in an unreasonable manner. Rather, the phrase indicates that the ad is such that it is probable that a significant portion of the general consuming public or of targeted consumers, acting reasonably in the circumstances, could be misled.” *Lavie*, 105 Cal. App. 4th at 508.

Here, no reasonable consumer could mistake Huggies® Pure & Natural Diapers as anything other than what they are: diapers with both natural and synthetic materials. Similarly, no reasonable consumer would conclude that Huggies® Natural Care Baby Wipes are entirely composed of natural ingredients—they neither purport to be, nor are any of the non-natural substances hidden on the product label. Plaintiffs thus seek to impose a “credulous consumer” standard, rather than the reasonable consumer standard adopted by the California statutes. *See Hill v. Roll Int’l Corp.*, 195 Cal. App. 4th 1295, 1304 (Cal. Ct. App. 2011) (stating that the standard is not assessed from the standpoint of an “*unwary*” or “least sophisticated consumer”).

1                   1.       Huggies® Pure & Natural Diapers

2                   Plaintiffs contend that Kimberly-Clark marketed its diaper product “as entirely pure and  
3 natural.” Compl. ¶ 29. This is simply untrue. Nowhere on the diaper packaging does Kimberly-  
4 Clark state or even suggest that the diaper is made “entirely” of natural products. For a  
5 consumer to be misled by the Huggies® Pure & Natural Diapers packaging, they would have to  
6 commit the same linguistic error as Plaintiffs: *i.e.*, convert the phrase “Pure & Natural” into  
7 “**Only** Pure & Natural,” “**All** Pure & Natural,” or “**100%** Pure & Natural.”

8                   A recent opinion in the Southern District of California is highly instructive on this point.  
9 In *Astiana v. Kashi Co.*, No. 3:11-CV-01967-H, 2013 U.S. Dist. LEXIS 108445 (S.D. Cal. July  
10 30, 2013), plaintiffs brought claims under the UCL, FAL, and CLRA alleging that the defendant  
11 marketed various food products with labels such as “All Natural” or “Nothing Artificial.” *Id.* at  
12 \*5-6. The plaintiffs alleged, however, that certain ingredients or processes used to manufacture  
13 the products were synthetic. *Id.* at \*5. The plaintiffs further alleged that they purchased the  
14 products because of these representations and that they would have paid less or purchased other  
15 products had they realized those representations were false. *Id.* at \*6. The court distinguished  
16 the products containing the words “All Natural” from those containing the words “Nothing  
17 Artificial”: “Unlike the phrase ‘All Natural,’ the representation ‘Nothing Artificial’ has a clearly  
18 ascertainable meaning; namely, that the product contains no artificial or synthetic ingredients.”  
19 *Id.* at \*27. The court thus found that the claims concerning the phrase “All Natural” were not  
20 suitable for class certification because the plaintiffs “fail[ed] to sufficiently show that ‘All  
21 Natural’ has any kind of uniform definition among class members, that a sufficient portion of  
22 class members would have relied to their detriment on the representation, or that Defendant’s  
23 representation of ‘All Natural’ in light of the presence of the challenged ingredients would be  
24 considered to be a material falsehood by class members.” *Id.* at \*40.

25                   The situation here is even more categorical: as explained above, the product packaging  
26 does not purport to provide the consumer with an “All Pure & Natural” diaper, much less a  
27 “Nothing Artificial” diaper. Simply put, the phrase “Pure & Natural” is not an objective term  
28 with uniform and well-defined meanings. Instead, it is precisely the type of “[g]eneralized,

1 vague, and unspecified assertions [that] constitute ‘mere puffery’ upon which a reasonable  
 2 consumer could not rely.” *Annunziato v. eMachines, Inc.*, 402 F. Supp. 2d 1133, 1139 (C.D. Cal.  
 3 2005). Puffery is not actionable under the UCL, FAL, or CLRA. *Id.*; see also *Haskell v. Time,*  
 4 *Inc.*, 857 F. Supp. 1392, 1399 (E.D. Cal. 1994) (“The distinguishing characteristics of puffery are  
 5 vague, highly subjective claims as opposed to specific, detailed factual assertions.”); *Newcal*  
 6 *Indus. v. Ikon Office Solution*, 513 F.3d 1038, 1053 (9th Cir. 2008) (“[A] statement that is  
 7 quantifiable, that makes a claim as to the ‘specific or absolute characteristics of a product,’ may  
 8 be an actionable statement of fact while a general, subjective claim about a product is non-  
 9 actionable puffery.”).

10 A recent case in the Southern District of California provides a good illustration of the  
 11 inactionable nature of puffery. In *Rooney v. Cumberland Packing Corp.*, No. 12-CV-0033-H,  
 12 2012 U.S. Dist. LEXIS 58710 (S.D. Cal. Apr. 16, 2012), the plaintiffs argued that the product  
 13 Sugar in the Raw® was misleading because a significant portion of the general consuming public  
 14 would interpret the words “in the Raw” to connote that the product was “raw, unprocessed, and  
 15 unrefined.” *Id.* at \*10. The court dismissed plaintiffs’ complaint under Rule 12(b)(6), holding  
 16 that “a reasonable consumer could not be led to believe that Sugar in the Raw® contains  
 17 unprocessed and unrefined sugar.” *Id.* at \*11. The court explained that the words “unprocessed”  
 18 and “unrefined” did not appear on the product packaging, and the label clearly disclosed that the  
 19 product was turbinado sugar. *Id.* at \*10-11; see also *Werbel*, 2010 U.S. Dist. LEXIS 76289, at  
 20 \*13 (holding that no reasonable consumer would be led to believe that “Cap’n Crunch’s Crunch  
 21 Berries” contained real fruit berries, despite the use of the word “berries” in the product name);  
 22 *Videtto v. Kellogg USA*, No. 2:08-cv-01324-MCE-DAD, 2009 U.S. Dist. LEXIS 43114, at \*8-9  
 23 (E.D. Cal. May 20, 2009) (dismissing UCL, FAL, and CLRA claims where “Froot Loops” cereal  
 24 packaging could not reasonably be interpreted to imply that the product contained actual fruit).

25 Here, even if an eccentric consumer unreasonably attached a specific meaning to the  
 26 amorphous phrase “Pure & Natural,” the product packaging clears up any possible  
 27 misconception by identifying which components of the diaper are natural. Specifically, the  
 28 packaging clearly discloses that the diaper contains a “Soft Outer Cover With Organic Cotton,”

1 along with “Aloe & Vitamin E” and a “Liner [that] Includes Renewable Materials.”<sup>4</sup> Defs.’ Req.  
 2 for Judicial Notice, Ex. A. For Plaintiffs’ arguments to prevail, consumers would have to read  
 3 the “Pure & Natural” description in total isolation from the rest of the product packaging.  
 4 Kimberly-Clark would be precluded from touting *any* of the green features of its product,  
 5 because doing so might imply to some consumers that the *entire* product consists of natural  
 6 ingredients. This viewpoint, in addition to being nonsensical, is utterly contradicted by  
 7 California case law. *See Henderson v. Gruma Corp.*, No. CV 10-04173 AHM, 2011 U.S. Dist.  
 8 LEXIS 41077, at \*33-34 (C.D. Cal. Apr. 11, 2011) (concluding as a matter of law that the phrase  
 9 “With Garden Vegetables” was unlikely to deceive a reasonable consumer where “[t]he labeling  
 10 statement does not claim a specific *amount* of vegetables in the product, but rather speaks to their  
 11 presence in the product, which is not misleading”); *Hairston*, 2012 U.S. Dist. LEXIS 74279, at  
 12 \*13 (dismissing false advertising claims where the “label d[id] not simply state that it is ‘all  
 13 natural’ without elaboration or explanation” and holding that “Plaintiff’s selective interpretation  
 14 of individual words or phrases from a product’s labeling cannot support a CLRA, FAL, or UCL  
 15 claim”); *McKinniss v. Sunny Delight Bevs. Co.*, No. CV 07-02034-RGK, 2007 U.S. Dist. LEXIS  
 16 96108, at \*12 (C.D. Cal. Sept. 4, 2007) (holding plaintiffs failed to state a cognizable claim  
 17 where, *inter alia*, “the depiction of fruit on a product label is not a specific affirmation that a

18 \_\_\_\_\_  
 19 <sup>4</sup> Plaintiffs rely heavily on the FTC’s “Green Guides” in support of their allegations. The Green  
 20 Guides provide various examples of representations in product marketing that could potentially  
 21 be deceptive. Notably, the Green Guides provide an example that is remarkably germane to the  
 22 issues here:

23 Example 2: An advertiser claims that “our plastic diaper liner has the most  
 24 recycled content.” The diaper liner has more recycled content, calculated as  
 25 a percentage of weight, than any other on the market, although it is still well  
 26 under 100%. The claim likely conveys that the product contains a significant  
 27 percentage of recycled content and has significantly more recycled content  
 28 than its competitors. If the advertiser cannot substantiate these messages, the  
 claim would be deceptive.

16 C.F.R. § 260.3. The claim in the example is not mere puffery because it conveys a specific or  
 absolute characteristic of the product. By contrast, the representation in Huggies® Pure &  
 Natural Diapers—that the “Liner Includes Renewable Materials”—does not suggest any amount  
 of renewable materials or imply that the renewable materials contained in its diaper are more  
 extensive than those contained in a competitor brand. The only way the statement could be  
 deceptive is if the diaper liners did not, in fact, contain renewable materials. Plaintiffs make no  
 such allegation.

product contains a particular amount of fruit”); *see also Red v. Kraft Foods, Inc.*, No. CV 10-1028-GW, 2012 WL 5504011, at \*4 (C.D. Cal. Oct. 25, 2012) (dismissing claims under the UCL, FAL, and CLRA where “it strain[ed] credulity to imagine that a reasonable consumer will be deceived into thinking a box of crackers is healthful or contains huge amounts of vegetables simply because there are pictures of vegetables and the true phrase ‘Made with Real Vegetables’ on the box”); *Carrea v. Dreyer’s Grand Ice Cream, Inc.*, 475 Fed. App’x 113, 115 (9th Cir. 2012) (holding it was implausible that a reasonable consumer would interpret the phrases “Original Sundae Cone,” “Original Vanilla,” and “Classic” to suggest that the modern Drumstick ice cream product “is identical in composition to its prototype” where none of the alleged misrepresentations modified “recipe,” “ingredients,” or “1928”).

## 2. Huggies® Natural Care Baby Wipes

Plaintiffs’ allegations that the Huggies® Natural Care Baby Wipes contain deceptive representations are equally infirm. As with the phrase “Pure & Natural,” the phrase “Natural Care” is not an actionable misrepresentation under the UCL, FAL, or CLRA because it is nothing more than generalized, vague, and nonspecific puffery. No reasonable consumer could be misled into thinking that the Huggies® Natural Care Baby Wipes consisted *entirely* of natural ingredients. Nowhere on the product labeling is such a claim made.

Plaintiffs allege that “Huggies Natural Wipes contain two substances, sodium methylparaben and methylisothiazolinone, that are not natural and that are hazardous.” Compl. ¶ 34. These ingredients are preservatives designed to prevent the natural fibers in the baby wipes from molding, and they are both plainly disclosed on the product packaging a mere three inches from the “Natural Care” representation, along with the product’s natural ingredients (such as aloe barbadensis leaf extract).<sup>5</sup> *See* Defs.’ Req. for Judicial Notice, Ex. B. Thus, even under a

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<sup>5</sup> Huggies® Natural Care Baby Wipes are regulated as a cosmetic under the federal Food, Drug, and Cosmetic Act (“FDCA”). *See* 21 U.S.C. § 321(i) (defining “cosmetics” as “articles intended to be rubbed, poured, sprinkled, or sprayed on, introduced into, or otherwise applied to the human body or any part thereof for *cleansing*, beautifying, promoting attractiveness, or altering the appearance”) (emphasis added). As such, the product packaging for the baby wipes must contain an ingredients list. *See* 21 C.F.R. § 701.3 (providing for the disclosure of ingredients on

1 counterfactual scenario where the phrase “Natural Care” possessed a clear and ascertainable  
 2 meaning that would be apprehended by the reasonable consumer, that representation is not made  
 3 in a vacuum. Rather, Kimberly-Clark provided additional, qualifying information by which to  
 4 assess the “Natural Care” representation. These disclosures resolve any doubts and demonstrate  
 5 that Plaintiffs’ claims fail as a matter of law: “In cases where a product’s front label is accurate  
 6 and consistent with the statement of ingredients, courts routinely hold that no reasonable  
 7 consumer could be misled by the label, because a review of the statement of ingredients makes  
 8 the composition of the [product] clear.” *Viggiano v. Hansen Natural Corp.*, No. CV 12-10747  
 9 MMM, 2013 U.S. Dist. LEXIS 70003, at \*37 (C.D. Cal. May 13, 2013).

10 For example, in *Hairston v. South Beach Beverage Company*, the plaintiffs contended  
 11 that the defendant’s Lifewater beverage was deceptive because, though the product was  
 12 marketed as “All Natural,” it contained synthetic vitamins. 2012 U.S. Dist. LEXIS 74279, at \*3.  
 13 The Central District of California held, however, that “no reasonable consumer would read the  
 14 ‘all natural’ language as modifying the ‘with vitamins’ language and believe that the added  
 15 vitamins are suppose[d] to be ‘all natural vitamins.’” *Id.* at \*14. The court further commented  
 16 that “to the extent there is any ambiguity, it is clarified by the detailed information contained in  
 17 the ingredient list, which explains the exact contents of Lifewater.” *Id.*; *see also McKinniss v.*  
 18 *General Mills, Inc.*, No. CV 07-2521 GAF, 2007 WL 4762172, at \*4 (C.D. Cal. Sept. 18, 2007)  
 19 (“[A]ny reasonable consumer would be put on notice of the product’s contents simply by doing  
 20 sufficient reading of the ingredient list.”); *Freeman*, 68 F.3d at 287 (“Any ambiguity that  
 21 [plaintiff] would read into any particular statement is dispelled by the promotion as a whole.”).

### 22 3. Relevant California Precedent on “Green Marketing” Claims Further 23 Supports Dismissal

24 California’s leading case on “green” marketing claims is also highly persuasive authority  
 25 demonstrating why Plaintiffs’ allegations fail to state a viable claim. In *Hill v. Roll Int’l Corp.*,  
 26 195 Cal. App. 4th 1295 (Cal. Ct. App. 2011), the plaintiff alleged that the product labels for Fiji

27  
 28 cosmetic product packaging). Notably, Plaintiffs do not allege that Kimberly-Clark failed to  
 comply with any FDCA requirements.



1 bottled water represented that Fiji water was environmentally superior to other bottled water. As  
 2 here, the plaintiff brought claims under the UCL, FAL, and CLRA based on alleged violations of  
 3 the Federal Trade Commission's non-binding "Guides for the Use of Environmental Marketing  
 4 Claims," incorporated as law in California under its Environmental Marketing Claims Act. *Hill*  
 5 confirms that Plaintiffs' claims here flunk the "reasonable consumer" test.

6 In *Hill*, the plaintiff contended: (1) that the defendant misled consumers by referring to its  
 7 product as "FijiGreen" and (2) that the "conspicuous placement of a 'Green Drop' seal of  
 8 approval label on the front of the product . . . look[ed] similar to environmental 'seals of  
 9 approval' . . . by several independent, third party organizations." *Id.* at 1299. Similarly,  
 10 Plaintiffs allege that Kimberly-Clark's products mislead consumers by including package  
 11 designs with "green coloring, trees, and leaves." Compl. ¶ 23; *see also id.* ¶ 33. Just like the  
 12 plaintiff in *Hill*, Plaintiffs allege that they relied on representations that the Products were  
 13 "environmentally sound . . . product alternatives to traditional offerings in the same product  
 14 category" (*id.* ¶ 46), that they paid a premium based on these environmental representations (*id.*  
 15 ¶ 85), and that they never would have purchased the products had they known the truth (*id.* ¶¶  
 16 11, 13). But, as the *Hill* court observed, "the FTC guides do not prohibit . . . 'touting' a product's  
 17 'green' features." 195 Cal. App. 4th at 1305. The court held that the plaintiff's allegations did  
 18 not amount to a violation of the FTC's "Green Guides" where, among other things, the label did  
 19 not make express representations of environmental superiority and did not suggest that an  
 20 independent source rated the product's environmental soundness. *Id.* at 1306.

21 The same is true here. If anything, the Huggies® products at issue here are even less  
 22 likely to mislead. For instance, although Plaintiffs complain that there are merely "superficial  
 23 differences" between the Huggies® products and traditional products (Compl. ¶ 46), *Hill*  
 24 involved a homogeneous substance much less likely to reflect true product differentiation.  
 25 Moreover, any natural and/or environmental qualities of Fiji water would be difficult (if not  
 26 impossible) for a consumer to discern themselves, meaning that any alleged misrepresentation  
 27 would remain undetected. By contrast, consumers of Huggies® baby wipes or diapers would  
 28 literally be able to feel the difference immediately—by touching the organic cotton outer layer,

1 for instance. And, in any event, Plaintiffs concede that “the FTC Green Guides do not  
2 specifically address the terms ‘organic’ and ‘natural.’” Compl. ¶ 45. Thus, there is simply no  
3 support for Plaintiffs’ position that the Green Guides suggest that either the “Pure & Natural” or  
4 “Natural Care” representations are misleading.

5 For all of these reasons, Plaintiffs have failed to plausibly allege that a reasonable  
6 consumer would be misled by the Products and, thus, their claims should be dismissed.

7 **C. Plaintiffs Lack Standing to Seek Restitution Because They Fail to Allege the**  
8 **Products Did Not Perform as Advertised or That They Suffered Any**  
9 **Cognizable Injury Under Article III.**

10 To satisfy the three requirements of Article III standing, a plaintiff must show that: (1) the  
11 plaintiff has suffered a concrete and particularized injury-in-fact that is not conjectural or  
12 hypothetical, (2) the injury is fairly traceable to the challenged conduct of the defendant, and (3)  
13 the injury is likely to be redressed by a favorable ruling. *Lujan v. Defenders of Wildlife*, 504 U.S.  
14 555, 560-61 (1992). To establish standing for their California statutory claims, Plaintiffs must  
15 satisfy additional requirements: “California’s unfair competition law defines ‘injury in fact’ more  
16 narrowly than does Article III,” requiring a plaintiff to prove “a pecuniary injury and ‘immediate’  
17 causation.” *TrafficSchool.com, Inc. v. Edriver Inc.*, 653 F.3d 820, 825 & n.1 (9th Cir. 2011).

18 1. Huggies® Pure & Natural Diapers

19 Plaintiffs contend they were injured because they paid “an excessive premium price”  
20 (Compl. ¶ 85) and/or would not have purchased the diapers had they known “the truth” about  
21 their attributes (*id.* ¶¶ 11, 13). Yet, Plaintiffs’ conclusory allegation of a “price premium” is not  
22 a talismanic incantation capable of conferring Article III standing to any claim. *See Young v.*  
23 *Johnson & Johnson*, No. 11-4580, 2012 WL 1372286, at \*4 (D.N.J. Apr. 19, 2012) (even though  
24 plaintiff alleged that he paid a price premium, he lacked Article III standing because he did not  
25 “set forth allegations as to *how* he paid a premium for [the product] or received a product that did  
26 not deliver the advertised benefits” (emphasis added)). The same is true of their equally  
27 conclusory assertion that they would not have bought the product at all had they known the  
28 “truth.” Plaintiffs must offer more than bald conclusions to establish the required injury-in-fact.



1 Plaintiffs do not, for example, allege that the “premium” they allegedly paid reflects a  
 2 price differential between Huggies®-brand products and comparable environmentally-conscious  
 3 competitor diapers. Rather, the only “premium” alleged by Plaintiffs is the price differential  
 4 between Huggies® Pure & Natural Diapers and traditional Huggies® diapers. *See* Compl. ¶ 39  
 5 (citing “a premium of nearly 30%”). But “[w]hen the plaintiff seeks to value the product  
 6 received by means of the market price of another, comparable product, that measure cannot be  
 7 awarded without evidence that the proposed comparator is actually a product of comparable  
 8 value to what was received.” *In re Vioxx*, 180 Cal. App. 4th 116, 131 (Cal. Ct. App. 2009). The  
 9 problem for Plaintiffs is that their own allegations establish that Huggies® Pure & Natural  
 10 Diapers are not comparable to traditional Huggies® diapers because they have (1) an organic  
 11 cotton outer layer and (2) environmentally-friendly lining materials. *See* Compl. ¶¶ 26-29. In  
 12 other words, the alleged premium paid by Plaintiffs reflects a price disparity between two  
 13 products with *qualitatively different attributes*. Accordingly, under the facts alleged, the  
 14 comparator product proposed by Plaintiffs fails as a matter of law because it is simply not  
 15 comparable. *See Vioxx*, 180 Cal. App. 4th at 131.

16 Moreover, the only plausible inference that arises from the alleged facts is that Plaintiffs  
 17 received the benefit of their bargain (and suffered no economic injury) because they obtained the  
 18 “premium” product for which they bargained at the bargained for price. *See Peterson v. Cellco*  
 19 *P’ship*, 164 Cal. App. 4th 1583, 1591 (Cal. Ct. App. 2008) (dismissing UCL claim) (“[Plaintiffs]  
 20 do not allege they could have bought the *same* insurance for a lower price either directly from  
 21 the insurer or from a licensed agent. Absent such an allegation, plaintiffs have not shown they  
 22 suffered actual economic injury. Rather, they received the benefit of their bargain, having  
 23 obtained the bargained for insurance at the bargained for price.” (emphasis added)).

24 Plaintiffs also do not allege the goods were tainted or caused physical injury. Nor do  
 25 they allege the diapers did not provide the expected performance or functioned less well than  
 26 advertised. As cases in this Court and in other jurisdictions confirm, such allegations do not rise  
 27 to the level of an injury-in-fact for standing purposes. *See, e.g., Boysen v. Walgreen Co.*, No. C  
 28 11-06262 SI, 2012 U.S. Dist. LEXIS 100528, at \*23-24 (N.D. Cal. July 19, 2012) (no Article III

standing where “plaintiff does not allege that the products caused him any physical injury . . . does not allege that the products function less well than advertised . . . [and] does not allege that had defendant’s [product] been differently labeled, he would have purchased an alternative”); *Herrington v. Johnson & Johnson Consumer Cos.*, No. C 09-1597 CW, 2010 U.S. Dist. LEXIS 90505, at \*17-18 (N.D. Cal. Sept. 1, 2010) (even though plaintiffs alleged they never would have purchased products containing potential carcinogens, there was no “economic injury” sufficient to confer standing because plaintiffs pled no facts “to show that Defendants’ products are defective or otherwise unfit for use” or that they “otherwise did not enjoy the benefit of their bargain”); *In re Fruit Juice Prods. Mktg. & Sales Practices Litig.*, 831 F. Supp. 2d 507, 512 (D. Mass. 2011) (no economic injury where “Plaintiffs paid for fruit juice, and they received fruit juice, which they consumed without suffering harm”); *Koronthaly v. L’Oreal USA, Inc.*, 374 Fed. App’x 257, 259 (3d Cir. 2010) (purchaser of lead-containing lipstick failed to demonstrate a concrete injury-in-fact “[a]bsent any allegation that she received a product that failed to work for its intended purpose or was worth objectively less than what one could reasonably expect”).

## 2. Huggies® Natural Care Baby Wipes

Similarly, Plaintiffs’ claims for restitution concerning Huggies® Natural Care Baby Wipes also fail for lack of standing. Only Plaintiff Jou alleges she purchased Huggies® Natural Care Baby Wipes, and she does not allege that the Huggies® Natural Care Baby Wipes failed to fulfill their intended use. Although she complains that the product contains two allegedly “not natural” and “hazardous” substances (Compl. ¶ 34), she does not allege that any ill effects or injury resulted from either of those ingredients (which are clearly disclosed on the product packaging). Plaintiffs do not cite any report or study linking the use of Huggies® Natural Care Baby Wipes to any hazards. These bare allegations do not demonstrate an injury-in-fact.

Plaintiff Jou also baldly alleges that she paid an “excessive premium price” of an undetermined amount for the baby wipes. *See id.* ¶ 85. She offers no allegations at all as to what the price premium was, what alternative baby wipes (or other product) she would have bought but for the alleged fraud, or how much less she would have paid. Nor does she contend that the

1 baby wipes she bought failed to deliver on the *actual and specific* promises made on the labeling;  
 2 namely, that the baby wipes contained “aloe & vitamin E” (and other natural ingredients), were  
 3 “soft & sensitive,” were “Fragrance Free,” and were “hypoallergenic.” *See* Defs.’ Req. for  
 4 Judicial Notice, Ex. B. As with the diapers, the only reasonable inference that arises from the  
 5 allegations in the Complaint is that she received baby wipes with exactly the promised attributes.  
 6 That she now wishes the baby wipes had additional features they never claimed to have makes  
 7 no difference. She has pleaded no pecuniary loss capable of establishing Article III standing.  
 8 *See Herrington*, 2010 U.S. Dist. LEXIS 90505, at \*17-18 (plaintiffs lacked standing where they  
 9 pled no facts establishing they did not receive the benefit of their bargain).

10 **D. Plaintiffs Also Lack Standing for Injunctive Relief Because They Are Not**  
 11 **Continuing Purchasers and Are Not Realistically Threatened by Repetition**  
 12 **of the Alleged Violations.**

13 The U.S. Supreme Court has held that “[p]ast exposure to illegal conduct does not itself  
 14 show a present case or controversy regarding injunctive relief if unaccompanied by any  
 15 continuing, present adverse effects.” *Lujan*, 504 U.S. at 564 (internal quotations omitted).  
 16 Relatedly, a class action plaintiff “cannot rely on the prospect of future injury to unnamed class  
 17 members if they cannot establish they have standing to seek injunctive relief.” *Castagnola v.*  
 18 *Hewlett-Packard Co.*, No. C 11-05772 JSW, 2012 WL 2159385, at \*5 (N.D. Cal. June 13, 2012).

19 Plaintiffs allege that, if they knew “the truth” about Huggies® Pure & Natural Diapers or  
 20 Huggies® Natural Care Baby Wipes, they would not have purchased the Products. *See* Compl.  
 21 ¶¶ 11, 13. Despite now claiming to know “the truth,” and vowing never to purchase the Products  
 22 again, Plaintiffs allege that “[t]he unfair and deceptive acts and practices of Defendant . . .  
 23 present a *serious threat* to Plaintiffs . . . .” *Id.* ¶ 68 (emphasis added). And although this  
 24 allegation is facially absurd, they seek injunctive or equitable relief to protect themselves from  
 25 this nonexistent “threat.” *See id.* ¶¶ 66, 73, 78, 90.

26 Plaintiffs’ allegations are self-defeating. If Plaintiffs would not have purchased the  
 27 Products had they known “the truth” they now claim to know, then it is entirely implausible that  
 28 Kimberly-Clark’s acts and practices “present a serious threat” to their interests. To the contrary,

1 their alleged “injury” is complete. The Ninth Circuit has held that plaintiffs who seek injunctive  
 2 relief “must demonstrate that they are realistically threatened by a *repetition* of the violation.”  
 3 *Gest v. Bradbury*, 443 F.3d 1177, 1181 (9th Cir. 2006) (quotation marks omitted). Plaintiffs thus  
 4 lack standing to pursue injunctive relief because they do not allege that they continue to purchase  
 5 the Products (or that they would resume purchasing them if they were labeled differently).

6 Because they lack standing to pursue injunctive relief individually, they also lack  
 7 standing to pursue such relief on behalf of the putative class. As the Ninth Circuit has held,  
 8 “[u]nless the named plaintiffs are themselves entitled to seek injunctive relief, they may not  
 9 represent a class seeking that relief.” *Hodgers-Durgin v. De La Vina*, 199 F.3d 1037, 1045 (9th  
 10 Cir. 1999). On this basis, California courts have repeatedly determined that named plaintiffs  
 11 asserting UCL, FAL, and CLRA claims cannot pursue injunctive relief where they are no longer  
 12 consumers of the defendant’s product or service. *See Stearns v. Select Comfort Retail Corp.*, 763  
 13 F. Supp. 2d 1128, 1151 (N.D. Cal. 2010) (holding, in UCL action involving mattress purchases,  
 14 that named Plaintiffs lacked standing to pursue injunctive relief because they did not allege “that  
 15 they still use their beds, that they will use their beds in the future, or that they will purchase  
 16 another Select Comfort bed at any time”); *Deitz v. Comcast Corp.*, No. C 06-06352 WHA, 2006  
 17 U.S. Dist. LEXIS 94333, at \*9-11 (N.D. Cal. Dec. 21, 2006) (holding that plaintiff asserting  
 18 claims for violations of the UCL, FAL, and CLRA lacked standing to pursue injunctive relief  
 19 against cable company because he no longer subscribed to their services; moreover, it was  
 20 immaterial that some absent class members had not terminated their cable subscriptions); *Janda*  
 21 *v. T-Mobile, USA, Inc.*, No. C 05-03729 JSW, 2008 U.S. Dist. LEXIS 93399, at \*11-12 (N.D.  
 22 Cal. Nov. 7, 2008) (former customers of T-Mobile asserting UCL, FAL, and CLRA claims  
 23 lacked standing to pursue injunctive relief because they were no longer realistically threatened  
 24 by repetition of the alleged violations); *Campion v. Old Republic Home Prot. Co.*, 861 F. Supp.  
 25 2d 1139, 1149-50 (S.D. Cal. 2012) (holding plaintiff lacked standing to seek injunctive relief for  
 26 alleged UCL violation where he no longer had a home warranty plan and “even if Plaintiff were  
 27 to purchase another home warranty plan from Defendant, he now has knowledge of Defendant’s  
 28 alleged misconduct”); *Castagnola*, 2012 WL 2159385, at \*5 (holding that plaintiffs did not have

standing to pursue declaratory and injunctive relief for violations of the CLRA and UCL where they did not allege they would purchase products from Snapfish.com in the future and, even if they had, they knew the “terms and conditions” of the program at issue); *cf. Gonzales v. Comcast Corp.*, No. 10-cv-01010-LJO-BAM, 2012 U.S. Dist. LEXIS 196, at \*49 (E.D. Cal. Jan. 3, 2012) (Rule 23(b)(2) certification improper where putative class of UCL and CLRA plaintiffs consisted of former Comcast customers who, by definition, “lack standing to seek injunctive relief relating to Comcast’s billing statements or termination policies”).

**E. Plaintiffs’ Wisconsin-law Claims Should Be Dismissed Because Plaintiffs’ Claims Are Governed by California (not Wisconsin) Law.**

California’s “modern choice-of-law rule” is the government interest analysis, which applies the law of the state that has the greatest interest in the application of its law and policy. *Frontier Oil Corp. v. RLI Ins. Co.*, 153 Cal. App. 4th 1436, 1454 (Cal. Ct. App. 2007). This analysis involves a three-step process: (1) the court determines whether the applicable rules of law in the competing jurisdictions are identical (if so, then the court may apply California law) or whether they differ materially; (2) if they differ materially, then the court examines whether the jurisdictions have an interest in applying their own laws; and (3) if each jurisdiction has an interest in applying its own law, then the court determines “which jurisdiction has a greater interest in the application of its own law to the issue or, conversely, which jurisdiction’s interest would be more significantly impaired if its law were not applied.” *Id.*

As many courts have observed, “there are material conflicts between California’s consumer protection laws and the consumer protection laws of the other forty-nine states.” *In re Hitachi TV Optical Block Cases*, No. 08cv1746 DMS, 2011 U.S. Dist. LEXIS 135, at \*17 (S.D. Cal. Jan. 3, 2011); *see also Mazza*, 666 F.3d at 591 (discussing material variations between California’s consumer protection laws and those of other states, including differing rules on scienter, reliance, and remedies); *In re Bridgestone/Firestone, Inc.*, 288 F.3d 1012, 1018 (7th Cir. 2002) (“State consumer-protection laws vary considerably, and courts must respect these differences rather than apply one state’s law to sales in other states with different rules.”);

1 *Gianino v. Alacer Corp.*, 846 F. Supp. 2d 1096, 1102 (S.D. Cal. 2012) (finding “material”  
 2 differences between California consumer protection laws and those of the other 49 states).

3 As with the other 49 states, there are a number of material differences between  
 4 California’s consumer protection statutes and the WDTPA. For example, the UCL and FAL  
 5 have no scienter requirement, while the WDTPA does. *See Gianino*, 846 F. Supp. 2d at 1100  
 6 (finding conflict between Wisconsin and California consumer protection law on the issue of  
 7 scienter); *compare Eberts v. Goderstad*, 569 F.3d 757, 763 (7th Cir. 2009) (WDTPA claims  
 8 require scienter), *with Frezza v. Google Inc.*, No. 5:12-cv-00237-RMW, 2013 U.S. Dist. LEXIS  
 9 57462, at \*18-19 (N.D. Cal. Apr. 22, 2013) (California does not require scienter to plead a fraud-  
 10 based violation of the consumer protection laws). Additionally, unlike the UCL and CLRA,  
 11 material omissions—like those alleged here—are **not actionable** under the WDTPA. *Compare*  
 12 *Tietzworth v. Harley Davidson, Inc.*, 677 N.W.2d 233, 245 (Wis. 2004) (“Silence—an omission  
 13 to speak—is insufficient to support a claim under Wis. Stat. § 100.18(1).”), *with Guido v.*  
 14 *L’Oreal, USA, Inc.*, No. CV 11-1067 CAS, 2013 U.S. Dist. LEXIS 16915, at \*20 (C.D. Cal. Feb.  
 15 6, 2013) (stating that “[f]raudulent or deceptive omissions are actionable” under the CLRA and  
 16 UCL).<sup>6</sup> Moreover, the UCL is governed by a four-year statute of limitations that can be tolled  
 17 by the discovery rule, while the WDTPA is governed by a three-year statute with no discovery-  
 18 rule tolling. *Compare Staudt v. Artifex Ltd.*, 16 F. Supp. 2d 1023, 1031 (E.D. Wis. 1998)  
 19 (discovery rule does not apply to statutes of repose like the WDTPA), *with Aryeh v. Canon*  
 20 *Business Solutions, Inc.*, 55 Cal. 4th 1185, 1194-95 (Cal. 2013) (discovery rule applies to UCL  
 21 claims). Also, under certain circumstances, damages under the WDTPA can be doubled by the

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22 <sup>6</sup> Whether and under what circumstances the plaintiff must demonstrate that he or she  
 23 reasonably relied on alleged misrepresentations also materially differs between California and  
 24 Wisconsin. In Wisconsin, for example, a showing of reasonable reliance is not part of the named  
 25 plaintiff’s burden of proof but can be relevant to the question of whether the plaintiff can  
 26 establish that the challenged representation induced his pecuniary loss. *See, e.g., K&S Tool &*  
 27 *Die Corp. v. Perfection Mach. Sales, Inc.*, 732 N.W.2d 792, 802 (Wis. 2007). By contrast, a  
 28 plaintiff wishing to represent a class action under the UCL or FAL “must show [that he or she]  
 suffered an injury due to his own actual and reasonable reliance on the allegedly untrue or  
 misleading statements.” *Woods v. Google, Inc.*, 889 F. Supp. 2d 1182, 1196 (N.D. Cal. 2012).  
 At the same time, such a plaintiff need not necessarily offer individualized proof of reliance in  
 order to recover on behalf of the proposed class. *See In re Vioxx*, 180 Cal. App. 4th at 134 n.19.



1 trial court. *See* Wis. Stat. § 100.18(11)(b)(2). There is no such provision under any of the  
 2 California statutes. And, of course, Wisconsin has no equivalent at all to the California  
 3 Environmental Marketing Claims Act.

4 Because these differences are obviously material, a court must next examine whether the  
 5 jurisdiction has an interest in applying its own laws. Here, Wisconsin does not have an interest  
 6 in the application of its laws to Plaintiffs' claims because Plaintiffs are (a) *California* residents  
 7 who (b) purchased the products at issue in *California* (c) based on alleged misrepresentations  
 8 that Plaintiffs relied on, if at all, in *California*. Wisconsin's interest in regulating Kimberly-  
 9 Clark's business is limited to conduct occurring within the borders of Wisconsin. *See McCann v.*  
 10 *Foster Wheeler LLC*, 48 Cal. 4th 68, 91 (Cal. 2010) (noting that "a jurisdiction ordinarily has the  
 11 predominant interest in regulating conduct that occurs within its borders").

12 Finally, even if Wisconsin had an interest in the application of its law to Plaintiffs'  
 13 claims, California's interest predominates. Indeed, California recognizes that "with respect to  
 14 regulating or affecting conduct within its borders, the place of the wrong has the predominant  
 15 interest." *Hernandez v. Burger*, 102 Cal. App. 3d 795, 802 (Cal. Ct. App. 1980). "The 'place of  
 16 the wrong' is the state where the last event necessary to make the actor liable occurred." *Frezza*,  
 17 2013 U.S. Dist. LEXIS 57462, at \*23. The last events necessary for Plaintiffs' claims to  
 18 accrue—*i.e.*, the Plaintiffs' alleged exposure to the product packaging, the reliance, and the  
 19 purchase—all took place in California; thus, California law clearly applies. *See Horvath v. LG*  
 20 *Elects. MobileComm U.S.A., Inc.*, No. 3:11-CV-01576-H-RBB, 2012 U.S. Dist. LEXIS 19215, at  
 21 \*10-11 (S.D. Cal. Feb. 13, 2012) (because plaintiff's claims arose out of his purchase of a  
 22 product, the place of the wrong is where he purchased that product).

23 Because Plaintiffs' claims are governed by California (not Wisconsin) law, their claims  
 24 under the WDTPA should be dismissed. *See, e.g., Frezza*, 2013 U.S. Dist. LEXIS 57462, at \*24  
 25 (dismissing North Carolina plaintiffs' California consumer protection claims because, under  
 26 *Mazza*, "North Carolina plaintiffs' consumer protection claims should be governed by North  
 27 Carolina consumer protection laws"); *Granfield v. NVIDIA Corp.*, No. C 11-05403 JW, 2012  
 28 WL 2847575, at \*3 (N.D. Cal. Jul. 11, 2012) (dismissing Massachusetts plaintiff's California

1 consumer protection claims because, under *Mazza*, his claims were governed by Massachusetts  
 2 (not California) law); *cf. Mazza*, 666 F.3d at 594 (rejecting the argument that the place of  
 3 defendant’s corporate headquarters outweighs all other relevant factors and holding that “each  
 4 class member’s consumer protection claim should be governed by the consumer protection laws  
 5 of the jurisdiction in which the transaction took place”); *see also Maniscalco v. Brother Int’l*  
 6 *(USA) Corp.*, 709 F.3d 202, 208-09 (3rd Cir. 2013) (claim for violation of New Jersey’s  
 7 consumer protection law by South Carolina consumer barred as a matter of law where it was  
 8 predicated solely on the fact that the corporate defendant was headquartered in New Jersey).

9 Dismissal of the Wisconsin claim is warranted for the additional reason that the named  
 10 Plaintiffs lack standing to assert claims under the consumer protection of any state other than  
 11 California. *See, e.g., Pardini*, 2013 WL 3456872, at \*9 (named plaintiff lacked “standing to  
 12 assert a claim under the consumer protection laws of the other states named in the Complaint”);  
 13 *Granfield*, 2012 WL 2847575, at \*4 (“Where . . . a representative plaintiff is lacking for a  
 14 particular state, all claims based on *that* state’s laws are subject to dismissal.”); *In re Apple & AT*  
 15 *& TM Antitrust Litig.*, 596 F. Supp. 2d 1288, 1309 (N.D. Cal. 2008) (dismissing claims based on  
 16 consumer protection laws of every state from which no plaintiff was named).

17 **F. Plaintiffs’ Putative Nationwide Class Should Also Be Dismissed and/or**  
 18 **Stricken from the Complaint Because There Is No Basis to Apply Wisconsin**  
 19 **Law to the Claims of the Named Plaintiffs.**

20 “Under Rules 23(c)(1)(A) and 23(d)(1)(D), as well as pursuant to Rule 12(f), this Court  
 21 has authority to strike class allegations prior to discovery if the complaint demonstrates that a  
 22 class action cannot be maintained.” *Hovsepian v. Apple, Inc.*, No. 08-5788 JF, 2009 WL  
 23 5069144, at \*2 (N.D. Cal. Dec. 17, 2009); *see also Sanders v. Apple, Inc.*, 672 F. Supp. 2d 978,  
 24 990 (N.D. Cal. 2009).

25 Numerous courts—including several in this district—have dismissed class allegations at  
 26 the pleading stage where, as here, the claims of the proposed nationwide class would be  
 27 governed by the different and conflicting consumer protection laws of the fifty states. *See, e.g.,*  
 28 *Pardini*, 2013 WL 3456872, at \*9 (granting motion to strike multi-state class allegations where,  
 as here, the plaintiff lacked standing to represent a claim under the consumer protection laws



governing the claims of out-of-state class members); *Sanders*, 672 F. Supp. 2d at 991 (striking class because individual questions of reliance, materiality, exposure to the alleged false advertisements, and causation “very likely would be subject to the differing state law that may or may not apply”); *In re Actimmune Mktg. Litig.*, No. C 08-02376 MHP, 2009 U.S. Dist. LEXIS 103408, at \*51-52 (N.D. Cal. Nov. 6, 2009) (dismissing plaintiffs’ claims brought under the consumer protection statutes in states for which they do not have a representative, including Wisconsin claims); *see also, e.g., Pilgrim v. Universal Health Card, LLC*, 660 F.3d 943, 946 (6th Cir. 2011) (affirming dismissal on the pleadings of proposed nationwide class action where the plaintiffs’ allegation that the consumer protection laws of a single state should govern all class members was invalid as a matter of law); *Rikos v. Procter & Gamble Co.*, No. 1:11-cv-226, 2012 WL 641946, at \*3-5 (S.D. Ohio Feb. 28, 2012) (striking putative nationwide class because California’s consumer protection laws cannot as a matter of law be applied to consumers who purchased and were allegedly injured by the defendant’s products outside the state of California).

As shown above, the claims of the putative class representatives are governed by California (not Wisconsin) law. California choice of law rules similarly preclude nationwide application of Wisconsin law (or any single state’s law) to all non-Wisconsin residents. On the contrary, “each class member’s consumer protection claim should be governed by the consumer protection laws of the jurisdiction in which the transaction took place.” *Mazza*, 666 F.3d at 594. And, “because the law of multiple jurisdictions applies here to any nationwide class . . . variances in state law overwhelm common issues and preclude predominance for a single nationwide class.” *Id.* at 596; *see also Pilgrim*, 660 F.3d at 947 (“In view of . . . plaintiffs’ appropriate concession that the consumer protection laws of the affected States vary in material ways, no common legal issues favor a class-action approach to resolving this dispute.”). Accordingly, Plaintiffs’ proposed nationwide class is invalid on the face of the pleadings and should be dismissed and/or stricken from the Complaint. *See, e.g., Pilgrim*, 660 F.3d at 946; *Pardini*, 2013 WL 3456872 at \*9; *Sanders*, 672 F. Supp. 2d at 991.

1 **IV. CONCLUSION**

2 For all the foregoing reasons, Kimberly-Clark respectfully requests that the Court dismiss  
3 Plaintiffs' Complaint in its entirety, or, in the alternative, that the Court dismiss and/or strike the  
4 proposed nationwide class.

5 DATED: September 17, 2013

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6 By: /s/ Timothy T. Scott

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